

Development Statement of Work for ERP/Inventory Integration and Support

This Statement of Work (SOW) is effective date between WipeOS LLC (“Company” or “WipeOS”) and XXX (Customer”). Any term not otherwise defined herein shall have no effect.

**WipeOS Manager -** Todd Walters / Drew Heal

**Technical Consultant**: Mitchell Dokken

**I. Summary of Services:**

WipeOS will provide integration assistance, which will allow CUSTOMER’s inventory data to be synchronized into the XXX ERP system. WipeOS will configure the information gathered from the CUSTOMER’s machines in which WipeOS software has been installed. To effectively set up the structure CUSTOMER must provide the information highlighted below:

**II. Requirements:**

* An API key for secure communication between the WipeOS Appliance and Razor ERP.

**III**. **Timeline**

* Customer understands there is a limit for time invested from WipeOS. This will not exceed 10 hours of initial setup and configuration. If it exceeds that time, we must start charging our hourly rate to expedite completion.
* The delivery timeline heavily depends on access to the above data and the continual flow of information between both parties; as such, it is difficult to provide an exact delivery schedule.
* For directional planning purposes, allow 2 weeks for initial integration once all required data has been received, with an additional week for any follow-up testing and data refinement.

**IV. Term:**

The term is thirty (30) days from the signed date of this SOW.

**V. Fees:** This is a firm-fixed-price engagement with WipeOS; any additional costs incurred for hardware or software development are omitted herein.

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Professional Services for Integration and Support Rates

|  |  |
| --- | --- |
| **Project Description** | **Price** |
| Initial ERP Setup - This includes 10 hrs. of dedicated integration effort. | $0 |
| Custom integration- Discounted $45.00 per hour from $150 | 0/hr. |
| Net Cost for Professional Services | $0 |
|  |  |
| **Total Cost for Professional Services** | **$0.00** |
|  |  |
| Support fee (Invoiced annually) | $650 |

A. Pricing is shown in U.S. dollars (USD)

B. Payment Terms are Net 30 days.

**VI. Payment:**

All payments by CUSTOMER shall be via PayPal or by ACH funds transfer after the receipt of all properly payable invoices or signed work completion forms.

**VII. Out of Scope:**

The following items have been determined to be specifically out-of-scope relative to this statement of work. They are identified to avoid confusion regarding what has been identified in the requirements definition process.

* Any written training documentation
* After-hours technical support

**IN WITNESS WHEREOF,** the parties hereto, each acting under due and proper authority, have caused this Agreement to be signed by their authorized representatives on the respective dates following their signatures below.

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**Customer WipeOS LLC**

Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Title \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Title \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_